Dear Sir/Madam,

As consultant representative for Wiltshire Council, I write to inform you of carriageway repair works programmed **on C197 - HAM ROAD NORTH TO 30 MPH SHALBOURNE.**

The site extents can be viewed on the attached drawing.

These works involve surface dressing works, adjustment of ironwork, reinstatement of road markings and associated maintenance works.

The works will commence on **Tuesday the 29th of April 2025** and will be completed by **Wednesday the 30th of April 2025** between the hours of **09:30 and 15:00**, however on occasions they may over run due to uncontrollable circumstances such as plant breakdowns, if weather conditions are unfavourable, or occasionally we discover the need for additional repairs once the work has started.

There will be advance information signs erected on site giving confirmed start dates.

Due to the nature of the works and the local environment, the works will be carried out within a temporary road closure, to ensure that adequate health & safety is maintained for the contractor & local residents.

Road Markings and Ironwork adjustments may need to be completed at a later date.

The main diversion route for all ‘through’ traffic whilst works are being undertaken within the road closure will be as per the attached road diversion drawing.

The Contractor will maintain pedestrian access for residents for the duration of the works; but depending upon what operation is being undertaken and where it’s being undertaken residents may find that when accessing or egressing from their property in their vehicle, they may experience a delay and have to wait for plant to be moved out of the carriageway. I have suggested to residents that when leaving their property, to allow extra time for any possible delays and when returning to their property, there will be traffic management operatives located at the extents of the works, to speak to them, explain where they live, and they will be able to assist.

There will be points during the material laying process where vehicular access will be restricted as residents won’t be able to drive over the newly laid material, as early trafficking could lead to premature failure, therefore I have recommended to residents that if works are being undertaken in the vicinity of their property to speak to the workforce in advance to ask if there will be any restrictions with regards to access.

Advanced signing will be erected and letter drops to all residents located within the site extents will commence week starting **14th of April 2025**. Signing will be in place advising that local businesses will be open as usual.

I would like to take this opportunity to apologise for any inconvenience these works will cause but trust you will appreciate the necessity for these essential works to maintain Wiltshire's highway network.

Should you require any further information in advance of the works please refer to (<https://one.network/?tmi=GB37275946>). If you wish to discuss the works whilst they are in operation, please speak to a member of the workforce who will direct you to the appropriate person on site.

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